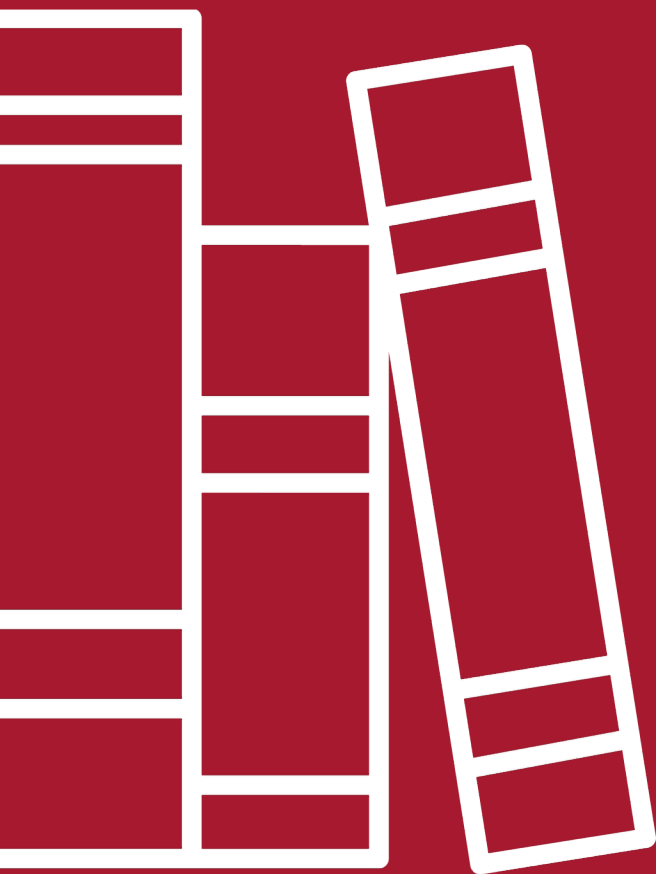




SURIEE

WE WILL START IN A FEW
MINUTES





Bienvenue

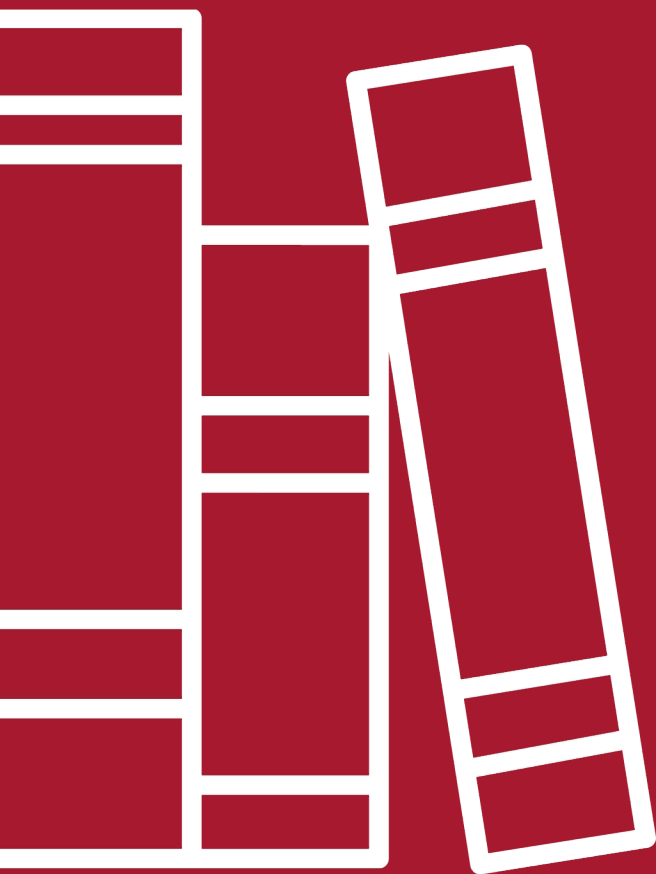


1431

Université
de Poitiers

SURIEE

CROUS





MOVE IN AND MOVE OUT



Move in

- Arrival from September 1st (sometimes possible from the 24/08)

Your lease begins on September 1. However, it's often possible to move in from the 24th of August (not before) if the previous tenant has left the accommodation. What is certain is that you won't be able to move into your residence before August 24. You can already start contacting your hosting residence to ask for information about your future arrival date, but they might not be able to answer before Mid-August. We advise you to arrive on a weekday from 8 a.m to 6 p.m.

**If you want to be in Poitiers before the 01/09 you can always book a cancellable temporary accommodation.*

Move out

- Regarding the date you move out of your accommodation, all CROUS tenancy agreements cover the same period, namely from 1 September 2026 to 31 August 2027. However, students may leave their CROUS accommodation at any time by giving at least one month's notice. You will need to do this directly via the CROUS by logging into the 'Espace Cité'U' portal (also available on the 'Mes Services Étudiant' website). This means you will not have to pay rent until the end of the original tenancy agreement but only until the end of the notice period and the specified move-out date.

FRENCH COURSES



Pre-semester intensive week (September Course)

When : from Monday, August 31, 2026, through Friday, September 4, 2026:

What : Paid course (€220) for exchange students of 25 hours of instruction over one week. Your level will be determined by an online placement test.

Registration deadline: July 20, 2026

A placement test will be administered online before August 26

More info : <https://cfle.univ-poitiers.fr/stages/stage-de-septembre/>

Classes throughout the semester (2 hours/week)

Where : At the faculty of Lettres et Langues (A3)

When : From Monday, September 14, 2026, to Friday, December 18

- B1 level : Mondays from 6:00 p.m. to 8:00 p.m.
- B2 level : Tuesdays (to be confirmed) from 6:00 p.m. to 8:00 p.m.

Cost : 220 euros per semester, but for exchange students, the first 50 to register are eligible for funding that allows them to attend for free.

More info : <https://cfle.univ-poitiers.fr>





A 7-DAY DEADLINE TO FINISH THE APPLICATION ?



Many students are waiting for their visas, Visale guarantor or other documents to be issued so they can finalise their CROUS applications. Even if you have received an alarming notification from the CROUS regarding a 7-day deadline to confirm your application, there's no need to worry. Here are the instructions:

- An application cannot be finalised within 7 days for international students, bookings will not be cancelled. It is simply advisable for the application to have the status 'Student application in progress' within the 7-day period by submitting at least one form of identification and/or the administrative information form.
- The student must therefore attach the documents they currently have : passport and/or administrative information form to initiate their application.
- They will complete and finalise their application once they have obtained their missing documents certificate. Once the application is complete and has been approved by the Crous, the student will receive a link to book an appointment (compulsory) to collect their keys.



VISALE



Has anyone already got their Visale ? Anyone from outside the EU ?

Students from outside the European Union must apparently not submit an application before their visas have taken effect. Early applications are rejected for non-compliance which explains the answers you might have received and regularly lead to misunderstandings.

Visale have confirmed that any application submitted when the visa's effective start date is after the date of submission must be deemed non-compliant. The student is asked to submit a new application as soon as their visa is actually valid. You must then wait until then before actually uploading your visa on the Visale website and to obtain their guaranty.



COMPULSORY HOME INSURANCE



You must subscribe to a home insurance with civil liability.

By subscribing a home insurance, you will be covered against damage resulting from fire, explosion or water damage. Your civil liability will also be insured, covering you in the event of damage caused to others. Civil liability is not always included in rental risk cover, so be sure to check this with your policy and your insurer.

However, with rental risk cover, your insurance will only cover damage to the home and/or building. Your possessions – computer, console, musical instruments, in short, anything that belongs to you – will not be covered.

Although insuring your home is an obligation, the choice of your insurance provider is up to you. Home insurance prices vary quite considerably, depending on the location and size of the accommodation.

There are several online solutions, for example: [SMENO](#), [Etud assur](#), [HEYME](#), etc.

You can also visit the following offices: General insurance agent, brokers, companies and banks

Page logement *Housing*



Housing FAQs

What kind of guarantor can I have?

+

I'm missing a document to finalise my rental application. What should I do?

+

I cannot pay the reservation and deposit online

+

Accommodation insurance

+

Can I withdraw my booking?

+

When can I move into my residence?

+

How do I make an appointment to collect the keys?

+

How do I pay my rent?

+

I want to change accommodation during the year

+

I have a problem in my accommodation

+

Residents' Guide

+





ATTESTATION DE RÉSERVATION
D'UN LOGEMENT UNIVERSITAIRE

**BOOKING CERTIFICATE
OF UNIVERSITY ACCOMMODATION**

If we did not make one for you already, you can normally have access to an attestation of booking such as the one on the right, useful for the acceptance of your visa. It should be available on your espace Cité'U online. If you do not, please send us an email at accueil.international@univ-poitiers.fr

Jesoussignée, Gaëlle DECOURT, Directrice du pôle hébergement de Poitiers , certifie que «\$NomLocataire» «\$PrenomLocataire» né(e) le «\$DateNaissanceLocataire» a bien réservé un logement de type «\$TypeLgtResa» à la «\$NomCiteResa» - «\$AdresseCiteResa».

Le logement est attribué du «\$DateDebutResa» au «\$DateFinResa».

I, Gaëlle DECOURT, Director of the Poitiers Accommodation Division, certify that «\$NomLocataire» «\$PrenomLocataire» born (e) the «\$DateNaissanceLocataire» has indeed reserved an accommodation of type «\$TypeLgtResa» to the «\$NomCiteResa» - «\$AdresseCiteResa».

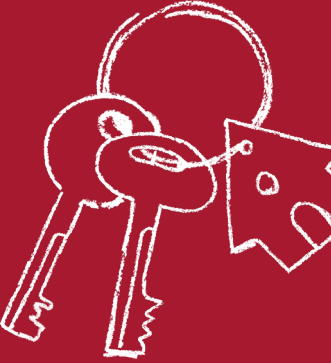
Accommodation is allocated from «\$DateDebutResa» to «\$DateFinResa».

Directrice du pôle hébergement de Poitiers,
Director of the Poitiers hosting division





WHEN YOU ARRIVE AT THE RESIDENCE



On the day of arrival

Once you have received the keys to your accommodation, you must pay the 1st rent, deducting the reservation fee of €70. When moving in, you must have the following documents : Certificate of insurance (with civil liability), ID/Passport and Student card or registration certificate

If you did not do it online, you must pay the security deposit indicated by the CROUS (generally equivalent to 1 month's rent). This sum will be refunded to you at the end of your stay, provided you leave the accommodation in good condition.

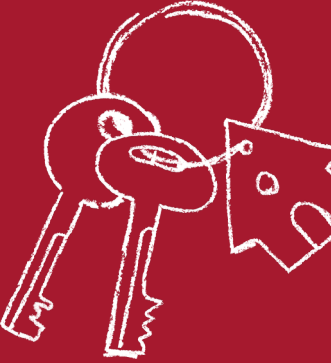
Amenities in the flat

Most residences do not provide bed linen, duvet cover (it can be very cold in France during winter), towels or crockery/tableware. If you are unable to bring these items with you, you can buy them in a supermarket here or hire bed linen for €10,80 a month from your residence.

- You can also find cheap crockery and other useful items at student and charity car boot sales in September : https://bienvenue-aux-etudiants-poitiers.fr/bric-a-brac-solidaire/?sf_paged=2



WHEN YOU ARRIVE AT THE RESIDENCE



Internet Connection

You will receive a login code when you pick up your keys.

Wi-Fi network: Wifirst / Planète Campus—Log in with your MSE credentials

Internet Support (24/7) ☎ 01 88 24 61 68 🌐 support.wifirst.net

Rent Payment

- *Rent is due at the end of the month, no later than the last day of the month.*
- *Payment methods: online, by check, by credit card at the Cité Descartes reception desk, or in cash at the administrative offices*

Practical Information and House Rules

A laundry room is available in each residence

Designated areas are provided for parking bicycles and scooters

Mail and Deliveries

Be sure to write your name on your mailbox to facilitate mail delivery.

For added security, opt to have your packages delivered to a pickup point.



OPEN BANK ACCOUNT



It will be easier to pay your rent and for your daily life if you have a French bank account (or at least European) :

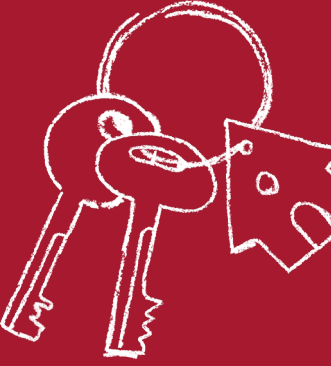
- Online Banks : BoursoBank, MonaBank, Fortuneo (or international such as Revolut or N26)
- Appointment at a bank : CCF Place de l'hôtel de ville, Société générale (downtown), Société Générale (on campus or downtown), BNP Paribas, Crédit Mutuel, etc.

Justificatifs/documents needed :

- *Passport or ID card*
- *Proof of residence in France*
- *Proof of income*
- *Student card*



WHEN YOU ARRIVE AT THE RESIDENCE



Maintenance and Respect for the Housing

- Be sure to maintain and clean your housing regularly (frequent cleaning is recommended for the sink, shower, kitchen sink, and toilet)
- Please take care of the housing: keep the walls in good condition (no holes)
- To protect the plumbing, use only toilet paper in the toilet (wipes and feminine hygiene products clog the pipes)
- For everyone's comfort, please remember to take out your trash regularly to prevent pests or vermins.

Safety and Respect for Common Areas

It is important to keep fire department access points clear to ensure everyone's safety.

Other advices on <https://www.lescrous.fr/les-crous/guide-resident/la-vie-en-residence/>

BED BUGS

Bed bugs pose a real risk:

It's easy to bring them back on your bags, luggage, and clothes while traveling (at the airport, on public transportation). Be careful about the seats you sit on or where you place your bags, and be mindful of other travelers' bags as well. Once you arrive at your accommodation, inspect your bed, under your pillow, and along the baseboards to make sure there are no dark spots or live bed bugs left behind by the previous tenant.

I am a resident, the CROUS informs me of the protocol to follow

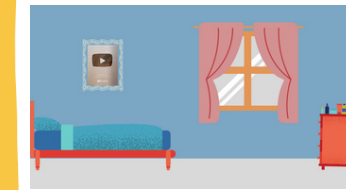
1



In case of bed bugs in my room, I immediately inform the reception of my residence.

The reception provides me with red and black bags, gloves and disposable bed sheets, then requests an intervention from the pest control company and informs me of the day and time of his arrival.

2

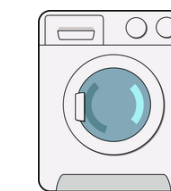


I tidy up my room as much as possible (I even remove objects hanging on the walls), clean it thoroughly and take a shower.



3

Heat treatment



I wash all my clothes at 60°C in a red bag (soluble). I place the clean laundry in black bags that I keep tightly sealed until the end of the treatment.

Cold treatment



I put my clothes, shoes, books and personal stuff in black bags. I ask the reception to put them in the freezer for 72 hours.

Note : everything that cannot be washed at 60°C should go into the freezer

4

Treatment by the pest company



The company will treat my room only if steps 2 and 3 have been completed.

I can return to my room 4 hours after the treatment and must keep the window open for at least 1 hour.



I do not wash the floor for 8 days after the treatment (white marks may appear, don't clean them).



les Crous **LES CROUS**

- Places to eat
- Housing
- Pay with your Izly account (on your smartphone or student card)
- Laundry

More info : guide "Crous en poche"



CONTACTS DES RÉSIDENCES

DESCARTES

Accueil : 05.49.44.52.31

cite.descartes@crous-poitiers.fr

CANOLLE/MICHEL FOUCAULT/OUVRARD

ROCHE D'ARGENT/JEANNE D'ARC

Accueil : 05.49.11.97.78

logements.centreville@crous-poitiers.fr

(welcome desk Roche d'Argent only)

RABELAIS

Accueil : 05.49.44.53.35

cite.rabelais@crous-poitiers.fr

MARIE CURIE

Accueil : 05.49.30.08.10

cite.mariecurie@crous-poitiers.fr

GEMINI / CENTRE DE VIE

Accueil : 05.49.49.85.02

logements.futuroscope@crous-poitiers.fr

THANKS

AND HAVE A GREAT YEAR !

Si vous avez des
questions, contactez
*If you have a question,
please contact*

→ **accueil.international@
univ-poitiers.fr**

The presentation will be available here



International students -
Université de Poitiers -
2026/2027

Chaîne WhatsApp



Scannez ce code QR à l'aide de votre caméra pour
consulter ou suivre cette chaîne.